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Serial #: 09/549,236
In reply to Office action mailed: February 26, 2004
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

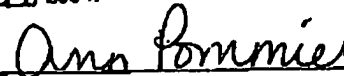
Serial #: 09/549,236
Applicant: Carley, et al.
Filed: April 13, 2000
Title: ERROR AND LOAD SUMMARY REPORTING IN A HEALTH CARE SOLUTION
ENVIRONMENT

TC/AU: 3626
Examiner: Morgan, Robert W.
Docket #: 060021-340501

Do not enter
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8/11/04

CERTIFICATE OF TRANSMISSION

I hereby certify under 37 CFR 1.8 that this correspondence is being transmitted by facsimile to "Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" via the facsimile number 703-872-9306 on May 24, 2004.


Ann Pommier

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450,
Alexandria, VA 22313-1450

AMENDMENT

In response to the Office action mailed 26 February 2004, please accept the following amendments and arguments.